



BEST RED TAPE REDUCTION / EASE OF DOING BUSINESS PROJECT

This Category recognises a Project/Team visibly demonstrating commitment to reducing red tape, and making it easier to do business, taking into account citizen-centeredness and the needs of business as a citizen.

CRITERIA

- Implementation/Participation / Transparency / Consensus Orientated / Responsiveness
- Municipal Project - Delivery of Services to the community directly.

EVIDENCE

Project/Team visibly demonstrating commitment to reducing red tape and making it easier to do business in the Municipality and/or Provincial Government

1. Project creates an environment that reduces red tape and makes it easier to do business: (Examples include amending a by-law, policy or development of an enabling law/policy, improvements to business facing services (e.g. digitization of services) or communication improvements with businesses);
2. Project creates (or has the ability to) an environment where the needs of business have been taken into account;
3. Project demonstrate innovation in terms of the delivery of services e.g. digitisation of services for businesses, or other.
4. Impact on Provincial Priorities

Required:

- Written motivation in terms of no. 1 to 4;
- Testimonials and compliments from businesses / citizens / service recipients and colleagues regarding the project and its benefits;
- Testimonials from partners involved in the implementation of the project;
- Proof of savings for the business / citizen in terms of time, complexity and/or cost as a result of the project being implemented (proof to be on an official letterhead from the Municipality or Provincial Department and signed off by the Municipal Manager or Accounting Officer)
- Photos or clippings (magazines and newspaper articles) displaying any form of recognition;
- Meritorious awards;
- Component / Department achievement in terms of Operational / Business / Annual Performance Plan